

OCEANIC TIME WARNER CABLE PRE-CERTIFICATION PROGRAM

Oceanic Time Warner Cable's health plans require pre-certification of hospital admissions and various outpatient services and procedures. **Please note that failure to obtain pre-certification may result in a reduction of benefits.**

TO OBTAIN PRE-CERTIFICATION: Mail or fax a completed **HMAA PRE-CERTIFICATION REQUEST FORM** along with supporting clinical documentation at least two (2) business days prior to the planned surgery and/or admission; or within forty-eight (48) hours of an emergent admission. **Hospitals:** Please fax the **admission face sheet** to the UM Department within the same time frames stated above.

Mailing Address	Telephone Numbers	Fax Number
HMAA Utilization Management Department 737 Bishop Street, Suite 1200 Honolulu, HI 96813	On Oahu: 941-4622 Toll-Free: 1-888-941-4622	UM Department: 791-7697

SERVICES REQUIRING PRE-CERTIFICATION

(Note: This list is subject to change at any time)

- Admissions (hospital)
- Alcohol and substance abuse treatment – Inpatient, residential, intensive outpatient treatment
- Behavioral health – Inpatient, intensive outpatient, psychological testing
- Cosmetic surgery*
- Dental procedures requiring ASC or inpatient setting
- DEXA scans
- Drugs –
Injectable medications:
Alpha Interferon Lovenox Remicade
Betaseron Lupron Respigam
Enbrel Neupogen Synagis
Erythropoietin Peg-Intron Synvisc
Growth Hormone Rebetrone Zolodex
Immunosuppressants
Oral medications: weightloss medication
All prescription fills \$500 or more
- Durable medical equipment – Purchases over \$300 and **all** rentals
- Genetic Testing and Gene Therapy*
- Home health agency services (skilled nursing visits, IV therapy, home PT)
- Human growth hormone therapy*
- Hyperbaric oxygen treatment
- Infertility studies & treatment/procedures
- In-vitro fertilization**
- Ophthalmologic Surgery – post Lasik surgery and Radial Keratotomy*
- Organ transplants, including bone marrow
- Rehabilitation therapy – Services include:
 - Physical therapy – outpatient
 - Occupational therapy – outpatient
 - Speech therapy – outpatient
 - Cardiac rehab therapy – outpatient
- Rhinoplasty or Septoplasty
- Stereotactic radiosurgery (GAMMA Knife surgery)
- Spinal cord stimulator
- Weight loss services
- Treatment of hyperhidrosis

* This is not a benefit unless medical necessity criteria is met.
** One-time only