

## **HMAA PARTNERS WITH HIDOC TO OFFER TELEMEDICINE CONSULTATIONS TO MEMBERS**

**HONOLULU** – Hawaii Medical Assurance Association (HMAA) announced its suite of Health & Wellness services is expanding to include 24/7 access to a local and national network of board-certified physicians through telephonic and video consultations by partnering with **HiDoc**, an on-demand, full-service, telemedicine platform and virtual exam room (hosted by CareClix). HMAA members can see a HiDoc physician for any non-emergent medical issue, for routine medical care during normal or off-business hours.

Accessing a physician through the HiDoc platform makes seeing a doctor quick, easy, and *virtually painless*. Members do not have to waste time in a waiting room, transportation is no longer a barrier to receiving quality care, and the emergency room no longer needs to be a first line of defense when a primary care doctor is unavailable. Consultations can be scheduled using a home computer or mobile device through HiDoc's mobile app.

Members can be seen within 30 minutes of their request, or can choose to schedule a consultation at a later date and time. HiDoc physicians routinely treat acute illnesses (allergic reactions, ear infections, cough/cold/flu, rashes), ongoing or chronic conditions (hypertension, diabetes, acne), acute injuries (bites, lacerations, minor burns), and mental health issues (anxiety, depression). They also provide specialty care and second opinions through tele-specialty resources including Hawaii-based specialists and specialists who practice with Mayo Clinic, Johns Hopkins, Cleveland Clinic, and many other world-class clinics. Specialty consults will be scheduled within 48 hours of request. HiDoc is intended to work in tandem with primary care physicians and not as a replacement.

“Providing alternative methods for members to access quality health care is another way HMAA is moving forward to bring members value-added healthcare services, when they need it,” said Dr. John E. Aoki, Chief Medical Officer for HMAA.

HiDoc consultations are confidential and secure. All physicians are considered in-network when seen through the HiDoc platform, and a telemedicine visit is considered equivalent to an office visit covered under the member's health plan. Members may contact HMAA's Customer Service Center with questions regarding their health plan or this service.