

Online for Members

This online service provides members the flexibility and convenience of accessing their HMAA health plan information 24 hours a day, 7 days a week.

Online for Members at hmaaonline.com saves valuable time by enabling members to directly access their information regarding plan benefits, eligibility, and claims, as well as request replacement ID cards.

Highlights Include

Verifying Eligibility

- Has my dependent been added to the plan?
- What is my coverage effective date?

Checking the Status of Claims

- Has my doctor submitted my claim?
- Is my claim still pending payment?

Reviewing Your Explanation of Benefits

- May I view my Explanation of Benefits reports (EOBs)?

Verifying Remaining Deductible and Out-of-Pocket Expenses

- What is my remaining deductible for the year?
- How much have I paid for health services this year?

Viewing Schedule of Benefits

- What benefits and coverage are offered in my plan?
- Is there a co-payment I need to pay for my doctor visit?

Requesting Identification Cards

- May I receive a new card, since I lost my original one?
- May I request an extra card for my child?



Dependents aged 18 or older, including spouses, receive their own login and password to access their health plan information. Subscribers will not be able to view information for their dependents aged 18 or older unless the dependent provides authorization in writing.