

Precertification Program

HMAA requires precertification of hospital admissions and certain inpatient/outpatient services. Precertification requests are approved for medical necessity only. Approval is not a guarantee of benefits or payment and is contingent on standard eligibility verification. **Failure to obtain precertification may result in a reduction of benefits or payment.**

To obtain precertification: Submit your request to the reviewer listed below along with supporting clinical documentation at least two (2) business days **prior** to the planned service, surgery and/or admission; or within forty-eight (48) hours of an emergent admission. Forms are available on our website at hmaa.com.

- **Hospitals:** Submit the admission face sheet.
- **All other providers:** Submit a completed Precertification Request Form.

Service Type	Precertification Reviewer and Contact Information	
Prescription Drugs	PA Logic Solutions, LLC (formerly HDI Solutions) Prior Authorizations 1550 Pumphrey Avenue Auburn, Alabama 36832 Electronically via paforms.com/hwmg	Toll-Free (866) 689-0493 Fax (844) 580-3965
Services in Hawaii	HWMG Health Management Department 737 Bishop Street, Suite 1200 Honolulu, Hawaii 96813	On Oahu (808) 791-7505 Toll-Free (888) 591-0088 ext. 302 Fax (808) 535-8398
Services on U.S. Mainland	Cigna or its delegated ancillary vendors Electronically via cignaforhcp.com or its delegated ancillary vendors' websites	Toll-Free (866) 494-4872 or (800) 882-4462

Services Requiring Precertification

This list is subject to change at any time and without prior notice. Contact us or visit hmaa.com for the current list.

INPATIENT SERVICES

- Acute Care
- High-Risk Maternity
- Long-Term Acute Care
- Rehabilitation
- Skilled Nursing Facility

Behavioral Health

- Detox
- Hospital
- Residential

DRUGS

- Botox (Botulinum Toxin A) and Similar Medications
- Home Infusion
- Injectables
- Biologics including Antineoplastics (chemotherapy)
- Any drug cost of \$1000 or more

DURABLE MEDICAL EQUIPMENT (DME)

- Insulin Infusion Pump
- Neuromuscular Stimulators
- Orthotics and Prosthetics
- Osteogenesis Stimulators
- Power Operated Vehicles
- Pumps
- Seat Lifts
- Speech Generating Devices
- TENS
- Wheelchairs
- Any DME cost of \$500 or more

EAR DEVICES

- Auditory Brain Stem Implant
- Cochlear Implant
- Osseointegrated Implant

GASTRIC BYPASS SURGERY

HOME HEALTH SERVICES

MISCELLANEOUS PROCEDURES

- Keratoplasty
- Molecular Pathology and Gene Analysis

OUTPATIENT PROCEDURES

- Blepharoplasty
- Breast Reconstruction or Reduction
- Facial Reconstruction
- Rhinoplasty
- Varicose Vein Treatment
- Vascular Surgery

SLEEP MANAGEMENT PROGRAMS

- Diagnostic or therapeutic sleep studies
- Obstructive sleep apnea

SPEECH THERAPY

SPINAL PROCEDURES

THERAPEUTIC RADIOLOGY

TRANSPLANTS