

Summary of Material Modifications

Following are important updates that have been or will be made to your Health Plan (your “Plan”). Please review this information carefully. Because these modifications amend the terms of your Plan, keep this summary with your Plan Document/Description of Coverage (“DOC”) for easy reference to all Plan provisions.

Plan Benefits

This information is **very important** to you and your dependents. Please take time to read it carefully.

COVID-19 Benefit Changes Effective March 18, 2020

By now, everyone has heard of the “Coronavirus” and the illness it causes, known as “COVID-19.” At a time like this, it is more important than ever to have health insurance, and HMAA as your health plan insurer has you covered. Your Plan provides a wide range of benefits including but not limited to coverage for office visits, hospitalization and diagnostic testing (including testing for COVID-19). As always, we encourage you to use a PPO Participating Provider to receive the highest level of benefits.

If you and/or your dependents think you have been exposed to COVID-19 and develop a fever and/or symptoms of respiratory illness, such as a cough or shortness of breath, call your healthcare provider immediately. We encourage you to call your healthcare provider or utilize telehealth options, such as HiDoc®, before going to an emergency room for treatment, to ensure you have the quickest access to the specific services you need as well as to prevent the unnecessary exposure of yourself and any other patients or providers in the emergency room to the coronavirus without having taken appropriate protective measures.

1. For services received on or after March 18, 2020 and through the end of the emergency period in which the federal government has announced a National Emergency, your Plan will now cover the following services from either a **PPO Participating or Non-PPO Provider at 100%, with no cost sharing to you:**
 - a) Diagnostic tests (i) that have been approved under applicable law, (ii) for which the developer has requested, or intends to request, emergency use authorization from the Food and Drug Administration (“FDA”), (iii) that have been developed in, and authorized, by a state (subject to notice to the Department of Health and Human Services (“HHS”)), or (iv) that the HHS has deemed to be appropriate to detect the virus that causes Covid-19, including the administration of such tests; and

- b) Items and services furnished to individuals during provider office visits (whether in-person or via telehealth), urgent care visits, and emergency room visits that result in an order for, or the administration of, the diagnostic test described above, but only to the extent such items or services relate to the furnishing or administration of the test or the evaluation of whether the person needs the test.

These services will be provided without any need for prior authorization or medical management.

- 2. For services received on or after March 18, 2020 and through the end of the emergency period in which the federal government has announced a National Emergency, your Plan will now cover the following services from a **PPO Participating Provider at 100%, with no cost sharing to you:**

- a) “Qualifying coronavirus preventive service.” These services are defined as an item, service, or immunization that is intended to prevent or mitigate the COVID-19 disease, and that is:

- i. an evidenced-based item or service that has in effect a rating of “A” or “B” in the current recommendations of the U.S. Preventive Services Task Force, or
- ii. an immunization that has in effect a recommendation from the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention.

- 3. For services received on or after March 18, 2020 and through the end of the emergency period in which the federal government has announced a National Emergency, your Plan will now cover the following services from a **PPO Participating Provider at 100%, with no cost sharing to you:**

- a) Medically necessary services required for the treatment of COVID-19.

It is important to make sure you are getting your information from a reputable source such as <https://www.cdc.gov/coronavirus/2019-ncov/index.html>. For more information on COVID-19 and resources in Hawaii, visit Hawaii’s Department of Public Health’s website at <https://health.hawaii.gov/coronavirusdisease2019/>.

Receipt of this notice does not constitute a determination of your eligibility. If you wish to verify eligibility, or if you have any questions regarding the Plan changes, please contact our Customer Service Center at 808.941.4622, toll-free 888.941.4622, or via email at CustomerService@hmaa.com.

In accordance with ERISA reporting requirements this document serves as your Summary of Material Modifications to the Plan, and we are advising you of these Plan changes within 60 days of the adoption of those changes.