

Employee Assistance Program Claim Form

To determine payment for Employee Assistance Program (EAP) claims, HMAA requires the following information. If additional space is needed, please attach a sheet. Failure to submit complete information or a signature may result in the delay or denial of claim payment. If you have questions, please contact our Customer Service Center.

| Member ID Number* | Group Policy Number | Date(s) of Service | Referral Reason Code(s) ** | Days or Units | \$ Charges |
|-------------------|---------------------|--------------------|----------------------------|---------------|------------|
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| Total | | | | \$ | |

* Please do not include the member or patient's name on this form.

**** Referral Reason Codes:**

1. Work-Related: Company changes (e.g. downsizing)
2. Work-Related: Interpersonal problems with supervisor and/or co-workers
3. Substance Abuse (e.g. drug or alcohol related)
4. Family relationship (e.g. parenting issues)
5. Loss of a significant other
6. Financial concerns
7. Legal concerns
8. Other (specify): _____

| | | |
|-------------------------|--|------------|
| Federal Tax I.D. Number | Provider Name | |
| Billing Address | I hereby certify that the information above accurately reflects the services I rendered. | |
| Phone # () | Provider Signature _____ | Date _____ |

Mail this form to:
 HMAA Claims Department
 PO Box 32580
 Honolulu, HI 96803-2580

Be sure to retain a copy for for your records.

Or fax to: (808) 591-0463