

HMAA Member Online Portal Overview

Members covered by an HMAA health plan may access their plan benefits, eligibility, ID cards, and claims information securely through our member online portal powered by HWMG and Javelina Web for services rendered beginning January 1, 2024. Visit hmaa.com/members/online-services or <https://hmaahealthplanportal.javelinaweb.com> and login to your account or self-register as a new user using a computer or mobile device.

Use HMAA's old [online system](#) for services rendered through December 31, 2023.

Features Include

- Self-registration for new users
- Self-login reset of username or password
- Choose paperless EOBs to view online
- View claim history and explanation of benefits (EOB)
- View eligibility, coverage, plan benefits, ID cards, and accumulators
- Dashboard for news and resources
- Manage user account preferences (password, security question, and email address)

Product	Coverage	Plan	Level of Coverage	COB	Provider
Major Medical	Yes	1051	Employee and Children	No	
Dental	Yes	13	Employee and Children	No	
Prescription	Yes	7001	Employee and Children	No	
Vision	Yes	2	Employee and Children	No	

Secondary Products				
Product	Coverage	Plan	Level of Coverage	Volume
GY	YES	Gym	Employee Only	
LI	YES	Life	Employee Only	20000

Dependents aged 14 or older, including spouses, may self-register their own user account to access their health plan information. Subscribers will not be able to view information for their dependents aged 14 or older unless the dependent provides HMAA written permission by submitting an [Authorization for Release of Personal Health Information](#). This form may be downloaded at hmaa.com/members/forms-and-information.

Assistance

If you have questions or need assistance, please contact HMAA's Customer Service Center at (808) 941-4622, toll-free at (888) 941-4622 (TTY: 711), 8 am to 4 pm Monday through Friday (excluding holidays), or via email at CustomerService@hmaa.com.

Powered by HWMG and Javelina Web. Last updated December 27, 2023.

DISCLAIMER: The information provided by HMAA's online portal is not a guarantee of benefits or eligibility, and is subject to change since coverage for clients/groups or members may change or terminate retroactively.