

HMAA Online Group Administration Portal Overview

HMAA health plan administrators may access member ID cards and manage enrollments and eligibility securely through our online group administration (OGA) portal, which provides flexibility and convenience.

Visit <https://hmaahealthplanportal.javelinaweb.com> and login to your account from a web browser using a computer or mobile device. Learn more at hmaa.com/employers/online-services.

Features Include

- Retrieve forgotten username
- Password self-reset
- Access member ID cards
- View member eligibility and coverage
- Modify member information
- Manage multiple groups or divisions
- Manage member enrollments and terminations

First-time user setup is typically processed within 5 business days from receipt of request.

Allow up to 2 business days for member enrollments, changes, transfers, and coverage information to be reflected in OGA.

Assistance

If you have questions or need assistance, please contact your agent or HMAA's Account Management team at (808) 791-7654, toll-free at (800) 621-6998 x301 (TTY: 711), 8 am to 4 pm Monday through Friday (excluding holidays), or via email at AccountManager@hmaa.com.

DISCLAIMER: The information provided by HMAA's online portal is not a guarantee of benefits or eligibility, and is subject to change since coverage for groups or members may change or terminate retroactively.

Powered by HWMG and Javelina Web. Last updated March 12, 2024.

